

Quality and Environment Policy

RSI SIMCON is a leading provider of Dynamic Simulation Solutions and Services to Onshore/Offshore Oil & Gas, Refining, Petrochemicals, Chemicals and Power Plants since 1980.

RSI SIMCON markets a line of products that accompanies all the phases of an engineering project life from its early design up to plant operation. RSI SIMCON products, developed within INDISS™, its proprietary simulation platform, consist in a unified solution built from the same high fidelity model.

RSI SIMCON provides cost effective solutions for today business challenges:

- Plant design checking, improvement and validation
- Process operation profitability
- Staff and equipment safety
- Plant operators expertise
- Environmental regulations compliance

The main RSI SIMCON's assets are highly qualified staff and best-in-class technology. Software and technical expertise brings up the added value to our Clients.

RSI SIMCON's policy on Quality and Environment is to deliver products to the best satisfaction of our customers, while being fully committed to applying environmental regulation, pollution prevention and improving environmental impact.

Our policy will focus on:

- ✓ provide a constant on going understanding of client's needs and objectives. From the first sales contact through the project implementation process and up to and including contract delivery RSI SIMCON is committed to fully comply with the customer contractual requirements;
- ✓ anticipate market trends to provide customers with up to date technology and solutions;
- ✓ permanently improving our activities towards client satisfaction and minimizing environmental impact of our business.

This Quality and Environment policy is supported by:

- ✓ technical fulfilment of the provided solutions and satisfaction resulting from a rigorous project management respecting cost and delivery;
- ✓ smooth functioning of all support processes;
- ✓ checking the impact of the RSI SIMCON's activities on the environment.

Every RSI SIMCON department is fully committed to provide Quality and Environment Indicators, and to improve tools and methods to achieve these objectives.

Continuous improvement and adjustment of the Quality and Environment policy to the market needs and the environmental regulation will be directly managed at the top level of the company through the "Management Reviews". The Quality and Environment loop will be closed by decisions made at this level on actions to be done and means to be implemented.